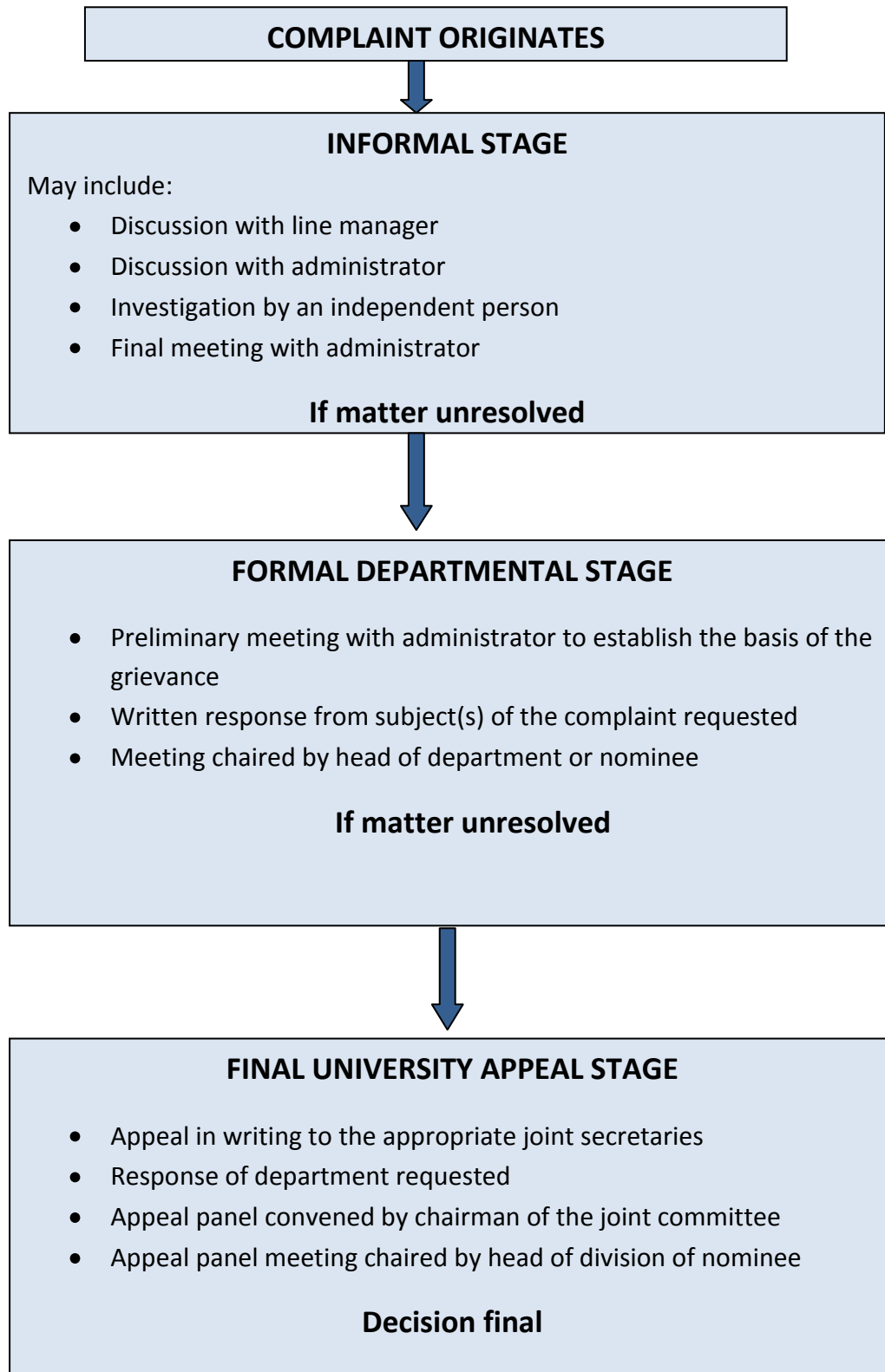


Diagrammatic overview of individual grievance procedure for all university support staff



The university endeavours to complete the process in a timely manner.